



Risk Register

	Risk Category	Risk	S	L	Risk Tolerance	Action	Accountability	Reporting Frequency
			Rank					
1.		Failure to grow our subscriber base prevents us from building a more sustainable business model affecting our operational resiliency such as staffing capacity to respond to unexpected changes.	3	4		Mitigate		Quarterly
			12					
2.		Our inability to grow new product such as specialized coverage (e.g. cybersecurity, infectious diseases, breach of privacy) limits our ability to build a competitive advantage to ensure organizational growth and sustainability.	3	3		Mitigate		Quarterly
			9					
3.		Our dependence on one major subscriber creates an inability for HOPA to recover if subscriber withdraws.	5	2		Mitigate		Quarterly
			10					
4.		Our inability to successfully market services to individual continuing care sites within Nova Scotia threatens HOPAs ability to expand and grow our subscriber base within Nova Scotia. [Decision was made at Board meeting to include NB – but risk is not the same for NB]	2	5		Mitigate		Quarterly
			10					

